

2020
DOG YEAR

2020 is a year of change and challenge. Our business has responded with a focus on digital marketing, customer service and operational efficiency. We have made significant progress in all these areas and are well positioned for the future.

Our financial performance has been strong, with revenue growth and improved profitability. We have invested in our people and infrastructure to ensure we can continue to grow and serve our customers well into the future.

Item	2020	2019	2018	2017
1	100%	100%	100%	100%
2	100%	100%	100%	100%
3	100%	100%	100%	100%
4	100%	100%	100%	100%
5	100%	100%	100%	100%
6	100%	100%	100%	100%
7	100%	100%	100%	100%
8	100%	100%	100%	100%

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